

Learning4Life Swim School – Terms and Conditions (January 2022)

Payments/enrolments

All payments must be made in advance for the term's swimming lessons. Details of re-enrolment dates will be advised on a termly basis.

By making payment and agreeing to the terms and conditions parents/guardians give their permission for their child to participate in the lesson.

Failure to re-enrol your child may result in the loss of their place on the next term's swimming lessons. Whilst every effort will then be made to ensure your child can carry on with lessons he/she may have to be placed on the waiting list to await another suitable space.

Payments per term will vary depending on the length of the school term. These are published in the Swim School information leaflet, located on poolside or via the website www.learning4life.co.uk

There is no entitlement to any refunds or credits for lessons not attended.

Refunds are not available under normal circumstances. Learning4Life Refunds Policy is available upon request. Should a refund be agreed, a £5 administrative fee will be deducted.

Please be aware that in order to progress to the next level, your child may be required to move to a class on a different time/day/teacher.

Whilst we try to accommodate requests from parents, we are unable to guarantee specific teachers for your child's class. Due to staff sickness, we may have to operate with a cover teacher to keep classes running. We are unable to provide prior notices of any staffing changes due to this sometimes-occurring last minute.

Unfortunately, any groups with insufficient numbers may need to be reallocated to alternative classes.

Badges

Badges will be taken at the teacher's discretion. Parents/guardians will be advised when their child has completed a badge via email. Details on how to purchase these will be contained within this email. There is an additional charge for the awards described.

Distance Badges beyond 200 metres are **not** included in the normal programme; additional sessions will be advised for these awards.

Medical Information

Parents/guardians must inform Learning4Life of any medical or behaviour issues which may affect their child's learning at the time of booking and during their time at the Swim School.

By agreeing to the terms and conditions parents/guardians give their permission for their child to participate in the lesson and in the event of any illness/accident; for any necessary treatment to be administered to their child by an appropriately trained person. If at any time their child's medical information changes, it is the responsibility of the parents/guardians to inform Learning4Life as soon as possible.

Safety regulations

Changing Rooms – If accompanying a child under the age of 8 into a changing room the correct changing room appropriate to the gender of the parent/guardian **MUST** be used.

All children over the age of 8 must use the changing rooms appropriate to **their** own gender.

Parents/guardians should enquire with Swim School reception should they require private changing facilities for their child.

Parents/guardians are responsible for the supervision of their child in the changing rooms and pool waiting areas.

All jewellery must be removed from swimmers prior to their lesson commencing. Hair must be tied back or a cap worn for the lesson.

The use of goggles is not advised. Where parents/guardians require their use they are responsible for advising the child of the risks involved in using goggles. Parents/guardians should assist their child in putting on/removing goggles if required. For certain activities teachers may require their removal.

Learning4Life does not recommend children to wear prescription glasses whilst in the water due to health and safety reasons. Parents/guardians should be aware of the risk carried with wearing glasses in the water (glass shattering, being accidentally caught by another swimmer etc) and take full responsibility if the decision is made for glasses to be worn. It is preferable for swimmers to wear prescription goggles (when glasses are to be worn on a permanent basis), wear elastic eyeglass holders or wear large goggles which are designed to fit over the glasses. Further advice can be sought from the main office by telephoning 01384 816043.

The fire alarm is a continuous alarm noise. If it activates during the lesson swimmers will exit the pool under the control of the teachers and be taken to the designated fire assembly point. Parents/guardians are required to exit via the nearest emergency exit. Parents/guardians/spectators should not re-enter the changing rooms to collect belongings. A register will be taken to account for all swimmers in the pool. Parents are advised to remain on site until this task has been completed by teaching staff.

Swim Wear

Male Swimmers –

Male participants should wear traditional swimming trunks (speedo or similar) or, long trunks may be worn (similar to cycling shorts). Wet suit style, all in one suits may also be worn. Wearing of board shorts is not permitted.

Female Swimmers –

Female participants should wear one-piece costumes. Wet suit style, all in one suits may also be worn.

Certain items of clothing may be permissible due to medical/faith/cultural reasons. This should be agreed with the Learning4Life office prior to attendance in lessons.

Poolside Etiquette

Children are NOT allowed to run around the poolside and must be still and quiet whilst waiting for the lesson to start.

Children who display disruptive tendencies in the lessons can greatly affect the other children and may be asked to leave as:-

- It distracts other children from listening & learning
- It is dangerous for themselves and for others
- Rudeness and bad language will not be tolerated.

If a child continues to be disruptive, even after the teacher has pointed out that their behaviour is not acceptable, the child will be removed from the lesson and will not be allowed to return unless the parent/guardian can guarantee their behaviour. In these instances no refund of monies paid will be given.

If you have any issues with the lessons please telephone the main office on 01384 816043.

Due to limited space, spectators are limited to one person per child. Parents/guardians are encouraged to stay in the waiting area outside the pool.

Pushchairs must not be brought into the waiting area and pool.

Hygiene

Make sure your child uses the toilet before the lesson commences. Please ensure your child showers after the lesson.

In order to gain entry to the poolside, spectators need to remove their shoes and enter poolside barefoot or bring a pair of flip flops. Alternatively plastic overshoes are available however we do discourage use of these in order to protect our environment. If you do choose to use overshoes, please dispose of these at the end of the session in the bins provided.

Swimming Levels

The Swim School follows the Swimming Teachers Association International Learn to Swim Programme and works through differing levels ranging from First Steps (non swimmers from 3 ½) to advanced stamina and speed sessions. The Swim School also offers Rookie Lifeguard (min age 8) and Survive and Save (min age 11 ½) to children wishing to develop skills in lifesaving and water safety. These awards are accredited through the Royal Lifesaving Society.

Pupils may be asked to use the full depth of water (1.8m) in practice situations. Please advise us if this is not suitable for your child.

Pre-Beginners and Beginners classes will operate in shallow water, Improvers – Advanced level will operate in deep water. This will also include Rookie Lifeguard and Survive and Save classes.

Child Protection

In order to comply with Dudley MBC's Child Protection Policy, which lays out the guidelines for people working in Sport within Dudley MBC and to protect the people who visit the Swim School, the following applies:

- NO photographs, still or video may be taken of children in the building
- Please switch off all mobile phones whilst on the premises due to the advent of picture/video phones
- No tablets or other electronic items (including Kindles or children gaming devices) allowed in the waiting area or on poolside (excluding staff equipment only)

General Information

Parking and property brought onto The Wordsley School site is at the owner's risk. Learning4Life and The Wordsley School do not accept responsibility for loss or damage to property.

Suggestions, compliments and complaints are always listened to and valued. Please contact the main office or speak to Swim School reception.