

Covid – 19 Adult Education

Frequently Asked Questions

What happens if someone tests positive in my class?

All students are being temperature checked on entry but if one of them tested positive we would comply with all test and trace recommendations and everyone in that student's class would be contacted.

What happens if I have paid for my course and we have to lockdown again?

All monies owed would be refunded either as a credit off your next fee payment or a refund direct to the card on which you paid.

What happens if a member of staff becomes ill?

If a tutor tests positive then we would comply with all guidelines and students would be contacted who had been in that tutor's class. Social distancing is in practice in lessons so no student should be within 2 metres of their tutor.

In some classes it might be necessary for the tutor to show me how to do something. How will this happen?

In a class like Upholstery for example the tutor and student will need to wear a mask and the tutor would ask the student to move away to watch how to do something. All tools/equipment is cleaned between uses. In classes like Painting and Drawing the tutor will demonstrate with the use of a camera which can be seen on the screen so that the student can watch the demonstration from their desk.

What extra precautions are being taken?

Extra cleaning is taking place before lessons and after each lesson. Students have their temperature checked on entry to the centre and are asked to wipe their desk before their class starts and after the class has finished. All desks are 2 metres apart and the doors remain open to avoid anyone having to touch a door handle. There are hand sanitisation stations outside each classroom and on entry to the centre. Windows are being opened for extra ventilation and the centre have bought new heaters to avoid using the overhead heating system.

What happens if a pupil tests positive?

The Centre is out of bounds to all pupils and any staff not in our "bubble". This avoids cross contamination and keeps staff and students in Learning4Life safe.

What happens if I am not happy with hygiene or feel there is a breach of Covid regulations?

Any breaches of hygiene or covid regulations must be reported to a member of staff who will then advise the management team. These will be reported to the site team and the Headteacher. Staff or a member of the site team will clean the affected area as soon as it is safe to do so.

What happens if I refuse to have my temperature checked or not adhere to Covid guidelines?

Unfortunately you will not be allowed access to the centre and will be refunded any fees that you have paid.

What happens if someone's temperature is high?

If a member of staff or a student has their temperature checked and it is found to be 37.8 or higher then unfortunately they will not be allowed access to the centre. They will be advised to get themselves tested for Covid-19.

Do I have to wear a face mask?

Yes we are asking all students to wear a face mask on site until in their classroom. There is no requirement to wear it in class unless you prefer to as everyone is socially distanced.